



# PUNJAB INDUSTRIAL ESTATES DEVELOPMENT AND MANAGEMENT COMPANY

## Request for Quotation

### **Sub: PROCUREMENT OF TELEPHONE EXCHANGE FOR PIEDMC HEAD OFFICE LAHORE**

Punjab Industrial Estates Development and Management Company (PIEDMC) is a company set up under section 42 of the Companies Act 1984 (Now companies Act 2017), owned by the Government of the Punjab with Public Private Partnership, to facilitate and accelerate the industrial growth of Punjab, Pakistan. PIEDMC intends to procure Telephone Exchange for its Head Office at Sundar Industrial Estate, Lahore according to specifications given below:

S. No	Description	Unit	Quantity	DDP Unit Rate with all Taxes PKR	Amount PKRs
1	Main Unit (12 + 96) with Built-in: UPS, CLI, OGM, DISA System and Supported Call Center CRM Software and IP, Digital, Analog Ports		1		
		12 Trunk Lines + 96 Analog SLT & 2 Digital SLT Ports.		No	
		Built-in: UPS System, CLI Feature on Incoming & Extensions.			
		Built-in: DISA/OGM System for Welcome Messaging.			
		Expendable: Analog Extensions upto 200 plus Extensions.			
		Supported: IP, Digital and Analog Ports for Communications.			
	Supported: CRM Software for Call Center & Client Directory.				
2	Compulsory Items		1		
		Digital Master Operator Console Set.		No	
		DSS One Touch Dialing Supporting Set.		No	
		Exchange Deployment, Installation & Programming.		No	
		PDP Box 200 Pairs with Strips and Protection Fuses.		No	
		E-Points Pairing, Punching and Tagging for Voice J-Boxes.		No	
		Backup Battery Bank with Attachment Cable and Cover Box.		No	
		Patch Cables Set with Synchronous Connectors.		No	
	Services After Deployment/Installation are Required.	No			



**Head Office:** Commercial Area (North) Sundar Industrial Estate, Raiwind Road, Lahore.

Tel: 042-35297203-6, Fax: 042-35297207

Website: [www.pie.com.pk](http://www.pie.com.pk)

An Approved Non Profit Organization U/S 2(36) of Income Tax Ordinance 2001



## PUNJAB INDUSTRIAL ESTATES DEVELOPMENT AND MANAGEMENT COMPANY

3	CRM Software	Calling History & Logging Detail for a Long Period.	No	1		
		Client Directory & Calling Alert on Trunks Lines.				
		Friendly Dash Board for Calling and Dialing Check Status.				
		Featured Friendly with Calling & Viewing Call Activities.				
		You Can Dial from Feeded Client Directory with Key Board.				
		Also Include Licenses or Connecting Keys for This Software.				
4	Training Session	CRM Software Training Session is Required.	No	1		
<b>Total</b>						

Please follow the instructions /conditions given below:

1. Your quotation should be sealed accompanied bid security of Rs. 18,000/- in shape of Bank Guarantee / Pay Order/ Demand Draft / CDR from a Scheduled Bank in Pakistan. in favor of PIEDMC.
2. All procurement will be carried out as per PPRA rules 2014 (amended up to date) Single Stage One Envelop procedure and Purchase Order will be issued to the lowest evaluated responsive bidder.
3. Your bid must be valid for minimum 120 days from bid opening date.
4. Delivery Schedule should be attached with quotation and shall not more than Ten (10) days from the date of issuance of Purchase Order.
5. The price should be inclusive of all taxes, G.S.T and other levies applicable under law of Pakistan.
6. Supply, installation, testing and commissioning at site (PIEDMC Head office Sunder Industrial Estate Lahore) is sole responsibility of supplier. Moreover, supply will be rejected if not received as per specification.
7. In case of delay in supply against given/decided schedule 0.5% of final bid /day will be charged as liquidity damage and maximum up to 10% of Purchase Order amount.
8. Payment shall be made to the supplier through cross cheque / Pay Order as per mode given below.
  - a) 40% advance against Bank Guarantee issued by Schedule Bank of Pakistan.
  - b) 50% on full delivery at site after acceptance note, Payment invoice will be submitted with documents i.e. Warranty Certificate, Inspection certificate, Certificate of origin, Acceptance Note.
  - c) 05% on Installation, Testing and Commissioning.
  - d) 05% after completion of warranty period/minimum one year.
9. Sealed financial bid must be received on or before **29<sup>th</sup> March 2021 up to 1100 hours; and shall be opened at 11:30 hours on the same day** in Board Room of PIEDMC Head Office Sunder Industrial





## **PUNJAB INDUSTRIAL ESTATES DEVELOPMENT AND MANAGEMENT COMPANY**

Estate Rai-wind Road Lahore. Final Evaluated Lowest Responsive Bidder will be announced after the detail evaluation.



---

**Head Office:** Commercial Area (North) Sundar Industrial Estate, Raiwind Road, Lahore.  
Tel: 042-35297203-6, Fax: 042-35297207  
Website: [www.pie.com.pk](http://www.pie.com.pk)

An Approved Non Profit Organization U/S 2(36) of Income Tax Ordinance 2001