



**Punjab Industrial Estate Development &  
Management Company (PIEDMC)**

**PROCEDURE**

**FOR**

**PERMANENT ELECTRICITY CONNECTION**

**TO CONSUMERS**

**AT**

**QUAID-E-AZAM BUSINESS PARK (QABP)  
SHEIKHUPURA**

**LOAD PERFORMA**

Name: ----- NIC # -----

Name of Industry: -----

Type of Industry: -----

Running Period: ----- hrs/day

Plot Size -----

Load Demand: -----KW

Present Load

Peak Load ----- KW

Average Load ----- KW

Signature of Applicant



# **ABRIDGED CONDITIONS OF SUPPLY**

## **1.0- ABRIDGED CONDITIONS OF SUPPLY**

- 1.01- APPLICATIONS FOR SUPPLY – All applications for supply of energy shall be made on the PIEDMC’s prescribed form, known as “application and Agreement for Supply of Energy” available from PIEDMC Office. The applications shall be filled in and signed by the owners or occupiers of the premises who desire to take the supply. The applications shall be accepted for registration only if they are duly accompanied by the necessary documents as advised by the said PIEDMC relation personnel. Any assistance or information required for filling up the form of application will also be provided to the applicant by the local PIEDMC Office.
- 1.02- POINT OF SUPPLY – PIEDMC shall give supply to the applicant / consumer’s premises at **one point only**, and if required by the PIEDMC, the sub-station building on the applicant / consumer’s premises for accommodating and housing the metering apparatus shall be erected as approved by PIEDMC at the applicant / consumer’s expense, and shall be maintained in good and working condition by the consumer.
- 1.03- APPROVAL OF CONSUMER INSTALLATION – The Consumer shall supply to PIEDMC a certificate “Wiring Test Report” from any Govt. approved ‘A Class Contractor’ / Agency for the soundness of his installation, authorizing PIEDMC to connect the installation with its system.
- 1.04- EXTENSIONS IN CONSUMER’S INSTALLATION – The consumer’s electrical installation besides the wiring, shall include the energy consuming apparatus (i.e. motors, lamps, fans etc.) as stated in his application and / or connected to the PIEDMC’s mains. PIEDMC must be notified of any extension being made to the existing installation and/or of any change being made in the existing wiring and a new application must be made to PIEDMC for Power supply to the additional installation. In the event of any addition or alternation made to the existing wiring or the energy consuming apparatus without the prior inspection, test and approval, PIEDMC shall be entitled to disconnect supply to the consumer’s mains without any prior notice, and in the event of any damage done to PIEDMC’s system resulting from such unauthorized addition or alternation, the consumer shall pay to PIEDMC all expenses on account of and connected with, such damage.
- 1.05- DEFECTS IN CONSUMER’S INSTALLATION – In the event of any defect discovered in the consumer’s wiring or apparatus connected to PIEDMC’s mains or of any earth, or leakage occurring in any section of the circuits so connected, the consumer, in the absence of any of PIEDMC’s authorized employees, shall immediately disconnect such part of the wiring or apparatus from PIEDMC’s circuits and notify PIEDMC and PIEDMC shall have the right to disconnect, at any time, the defective section or part of the consumer’s wiring or apparatus from its supply system until the defect or fault therein has been removed or remedied to the satisfaction of PIEDMC.
- 1.06- “SERVICE CONNECTIONS – Service lines shall be laid by PIEDMC either directly from the grid station or from any of the distribution mains, as PIEDMC may decide and the consumer shall pay, on demand, cost of service line, services equipment, transformer and other sub-station equipment in lump-sum. Notwithstanding that the cost of a part of the service line may have been paid for by the consumer, the whole of the service line, together with any wires, meters and other apparatus belonging to PIEDMC and installed on the consumer’s premises shall be, and remain the property of PIEDMC who shall also have the right to sue it for the supply of energy to any other consumers.”

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- 1.07- METERS MAXIMUM DEMAND INDICATORS OR OTHER MEASURING APPARATUS- In the absence of an agreement to the contrary, the amount of energy supplied to a consumer shall be ascertained by means of a “correct” meter, maximum demand indicator or other measuring apparatus. A kilowatt-hour meter shall be deemed to the “correct” if it registers the amount of energy supplied in kilowatt-hours within the permissible limit of error (i.e. 2 ½ per cent plus or minus) and a maximum demand indicator or other measuring apparatus shall be deemed to be “correct” if it registers the amount of energy supplied in kilowatt within the permissible limit of error (i.e. 3 per cent plus or minus).
- 1.08- RECTIFICATION OF FAULTS IN PIEDMC’s SYSTEM RESULTING IN FAILURE OF SUPPLY – Should the supply to any consumer fail at any time due to any cause other than blowing off consumer’s own fuses, the consumer shall immediately contact, or communicate with, the local complaint office established at site. Fault, if any, detected in PIEDMC’s supply system shall be rectified without any delay.
- 1.09- RESTRICTION ON USE OF ENERGY, SHEDDING OF LOAD AND SHUT DOWN OF POWER – PIEDMC may, at any time, on account of emergency, shortage of power or accidental break-down of electric supply lines or works may request to observe mandatory load management.
- 1.10- LIABILITY OF THE CONSUMER FOR DAMAGE TO PIEDMC’s APPARATUS – The consumer shall be solely responsible for, and shall pay for any loss of or damage to, any electric supply lines, main fuses, meters and/or other apparatus belonging to PIEDMC on the Consumer’s premises, whether caused maliciously or through culpable negligence or default on the part of the consumer or any of his employees, or whether arising out of fire, theft or any other cause beyond the control of PIEDMC, always excepting reasonable wear and tear and loss or damages arising out of defects in the aforesaid electric supply lines, main fuses, meters and / or other apparatus belonging to PIEDMC on the consumer’s premises and all damages due to the reason mentioned above will be charged from consumers through invoice and consumer will be liable to pay such amount.
- 1.11- DISCONTINUANCE OF SUPPLY - Without prejudice to the rights of PIEDMC to take such other action against consumer as provided by the Electricity Act 1910 or the Electricity Rules 1937, and subject to conditions and restrictions, if any, imposed by the Act or the Rules, PIEDMC shall be entitled to disconnect supply without notice to the owner or occupier of any premises to which the supply is made, and for that purpose, to take off or remove any electric supply line, metering equipment or other apparatus from the premises, if PIEDMC has reasons to believe that such owner or occupier of the premises has:
- Secured the electric connection by fraudulent means: or
  - adopted any appliance, or has used the energy supplied to him by PIEDMC for any purpose or has dealt with it in any manner, so as unduly or improperly to interfere with the safety or efficient working of the electric supply line or works of PIEDMC or with the efficient supply of energy by PIEDMC to any other person: or.
  - used the energy supplied to him by PIEDMC under one method of charging in a manner for which a higher method of charging is in force: or.
  - broken, tempered with or counterfeited PIEDMC’s seals, casing or covering, affixed or placed by PIEDMC to protect meter, maximum demand indicator or other measuring apparatus referred to in Section 26 of the Act; or.
  - Altered the index of any meter, maximum demand indicator or other apparatus referred to in Section 26 of the Act; or
  - prevented any meter, maximum demand indicator of other apparatus, referred to in Section 26 of the Act, from duly registering the amount of energy supplied or the electrical quantity contained in the supply: or

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- prevented the supply, consumption or use of energy from being duly registered by any meter, maximum demand indicator or other apparatus referred to in Section 26 of the Act; or
  - made any additions or alterations in his energy consuming apparatus without notifying the same to PIEDMC with a view to their being examined, tested, accounted or charged for by PIEDMC, before being put into use; or
  - Knowingly and willfully contravened any provision of the Act or the Rules or of these conditions of supply or the terms of any agreement with PIEDMC; or
  - Knowingly and willfully failed to comply with any provision of the Act or the Rules or of these conditions of supply or of the terms of any agreement with PIEDMC; or
  - failed to pay any amount assessed against him by PIEDMC, before the expiration of seven day's notice to disconnect supply served upon him by PIEDMC under Section 24 of the Act; or
  - Assigned without the written consent of PIEDMC, any of the benefits of the agreement for supply with PIEDMC to any other person; or
- 1.12- ASSIGNMENT OR TRANSFER ETC. OF AGREEMENT – The consumer shall not assign, transfer or part with any of the benefits of his agreement for supply with PIEDMC, nor shall he, in any manner part with or create any partial or separate interest there under.
- 1.13- SERVICE OF NOTICE - Any Notice by PIEDMC to the consumer shall be deemed to be duly given if served in writing, addressed to the consumer and delivered by hand at, or sent by post to the address specified in the Consumer's Application and Agreement for Supply of Energy executed with PIEDMC or as subsequently notified in writing by the consumer to the office concerned of PIEDMC.
- 1.14- DISCONNECTION OF SUPPLY AT CONSUMER'S REQUEST – In the event of a consumer making request for discontinuance of supply to his premises, whether permanently or temporarily, PIEDMC may require the consumer to intimate to PIEDMC the specific reasons for making such a request, and PIEDMC shall not be bound to comply with any such request until PIEDMC is satisfied that the request has been made by the consumer on legitimate grounds and not merely to evade payment to PIEDMC of any fixed/minimum monthly charge in respect of reservation of supply or any other sum due to PIEDMC for the period of such discontinuance of supply.
- 1.15- And in the event of consumer's request being accepted by PIEDMC, the consumer shall be and remain, responsible for all charges in respect of the energy consumed upon the said premises and for all other charges which may become due to PIEDMC in respect of the said premises in accordance with PIEDMC's Schedule of Electricity Tariffs and PIEDMC's Schedule of Services and general Charges in force from time to time, till the date of expiry of the period of reservation of supply, irrespective of the fact that the actual date of discontinuation of supply falls before that date.
- 1.16- CHANGE OF CONSUMER – When any person occupies any premises previously occupied by a consumer and desired to be supplied with energy, he shall first clear all the arrears of electricity dues outstanding against the premises and later, as if he were an original applicant, enter into an agreement with PIEDMC and shall, if so required, furnish security to PIEDMC as prescribed in these conditions of supply, and his installation shall be re-rated by PIEDMC so that such person may not be held responsible for any alternation in the connected load which may have been carried out by the previous consumer without the approval of PIEDMC.

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- 1.17- SECURITY DEPOSIT - Before commencing or resuming supply to a premises, or, if there is change in the owner or occupier of a premises during the continuance of supply to such premises, PIEDMC may require a consumer or the owner or occupier of such premises to lodge with PIEDMC as security for the payment by the consumer of his monthly bills and for the value of meters and other measuring apparatus belonging to PIEDMC on the consumer's premises, a deposit in accordance with the scale prescribed in PIEDMC's Schedule of Consumer's Security Deposit in force from time to time. The security deposit shall be offered and accepted in cash only and shall not be transferable in the name of any other consumer or same consumer against his other connection.
- 1.18- BILLS – (a) PIEDMC shall, ordinarily, render bills to the consumer monthly, and payment thereof, which must include bank charges (if any), to be paid by Consumer. If any bill is not paid by a consumer in full within the prescribed days after the date of its presentation to him, the consumer, shall, upon PIEDMC giving him seven day's notice in writing if its intention to disconnect supply, be liable to have the supply to his premises disconnected by PIEDMC. Should the premises be so disconnected, the supply shall not be reconnected or restored by PIEDMC until full payment has been made by the consumer of all the outstanding bills including the minimum /fixed charges for the continued reservation of supply during the period of such discontinuance of supply and the charges for reconnecting or restoring the supply as prescribed in the PIEDMC's Schedule of Electricity Tariffs and PIEDMC's Schedules of Services and General Charges in force from time to time.
- 1.19- PIEDMC's RIGHTS FOR PLACING OF EQUIPMENT.: The Consumer shall provide free of charge and rent, adequate space as required by PIEDMC from his premises for installation of Transformer and other equipment. This space will become property of PIEDMC for the purpose of efficient and safe electric power supply & will be under PIEDMC's control. PIEDMC, however, shall not be held responsible for guarding the premises or to make good any loss the premises caused or sustained due to any reason.
- 1.20- ACCESS TO THE CONSUMER'S PREMISES – A duly authorized employee of PIEDMC shall be entitled at all reasonable times, and on informing the occupier of his intention to enter the premises to which energy is or has been or is to be supplied by PIEDMC for the purpose of:
- (a) Examining, inspecting and testing the electric supply lines, meters, maximum demand indicators or other measuring apparatus, electric wires, fittings, works or an apparatus for the supply or use of energy, whether belonging to PIEDMC or the consumer, or.
  - (b) Ascertaining the amount of energy supplied or the electrical quantity contained in the supply or the apparatus; or.
  - (c) Removing, where a supply of energy is no longer required, or where PIEDMC is authorized to take away and cut-off such supply any electric supply lines meters maximum demand indicators or other measuring apparatus, fittings, works or apparatus belonging to PIEDMC; or.
  - (d) Doing all other things necessary or incidental to the proper giving or maintaining supply to the consumer's premises.
- 1.21- All conditions are subject to Electricity Act 1910 and Electricity Rules 1937.

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## **ANNEXURE - I**

## **2.0- ROLE AND RESPONSIBILITIES OF EQUIPMENT OPERATION AND MATERIAL**

The underlying idea for the equipment operation is that any electrical facility shared by more than one consumer is the sole responsibility of PIEDMC to operate and maintain. The equipment in Estate's system consists of 3 way, 4 way 11 KV Switches, Transformers, 11 KV Metering Panels and new Cables with accessories. The equipment shall either be owned by PIEDMC or by the Consumers. The responsibility of operating & maintaining the equipment is categorized as under:

- 2.01- The equipment including cable supplied by PIEDMC feeding more than one Consumers shall be sole responsibility of PIEDMC to operate and maintain.
- 2.02- Equipment purchased by Customer and given under control of PIEDMC, e.g. 11 KV metering Panels, becomes property of PIEDMC as far its healthy operation is concerned. In case of any loss sustained due to theft etc. PIEDMC shall not be held responsible to make good such loss. It is PIEDMC's responsibility to operate & maintain i.e. Equipment like 11 KV metering panels, 3way switches etc. In case of damage, PIEDMC will replace on immediate basis to ensure continuity of supply but ultimate cost would be recovered from Customer held responsible for the damage after due enquiry.
- 2.03- In case of B-3 Connection, all the electrical equipment purchased and installed by Consumer inside his property shall be liability of the Consumer to safeguard and maintain, PIEDMC in no way shall be held responsible and consumer shall be responsible for its maintenance.

## **ANNEXURE - II**

### **3.0- PRE- REQUISITES FOR POWER CONNECTION AT QABP**

- 3.1- Consumer shall submit application form complete in all respects to PIEDMC Customer relation office.
- 3.2- PIEDMC shall receive the application, allot a serial No. and enter in the Service Connection register with date.
- 3.3- PIEDMC shall send this application to Consultant / Engineer for feasibility study i.e. type of connection including material requirements to be charged to the Consumer.
- 3.4- PIEDMC receives the Consultant report on the application and accordingly prepares and issues Demand Notice to Consumer for payment of dues.
- 3.5- Consumer shall make payment and fulfills all requirements.
- 3.6- Consumer shall also submit a certificate for soundness of his installations from Electrical Inspector or 'A' class PIEDMC approved Wiring Contractors.
- 3.7- Consumer shall get the Building Plan of his factory approved from PIEDMC Building Control Division before applying for permanent Connection.
- 3.8- The supply of Power will be made available on “**1<sup>st</sup> come 1<sup>st</sup> serve**” basis.